HOW TO CREATE A GOOGLE BUSINESS PROFILE

Created by:





WHY CREATE A GOOGLE BUSINESS PROFILE?



IMPROVES ONLINE VISIBILITY



TRACKS CUSTOMER
INTERACTION

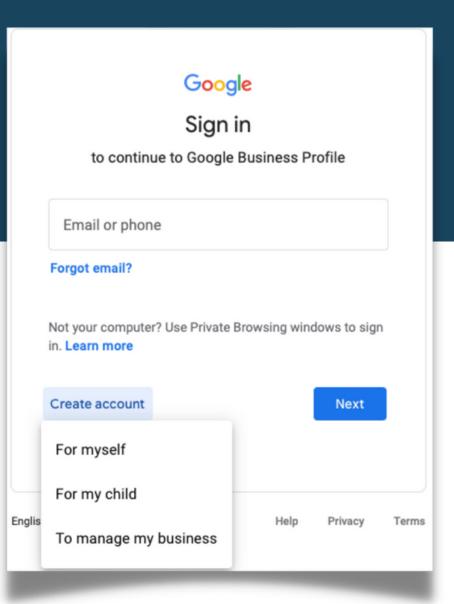


CAN INCREASE
CUSTOMER BASE

SIGN UP TO MANAGE BUSINESS

You must have a Gmail account to create a Google Business Profile.

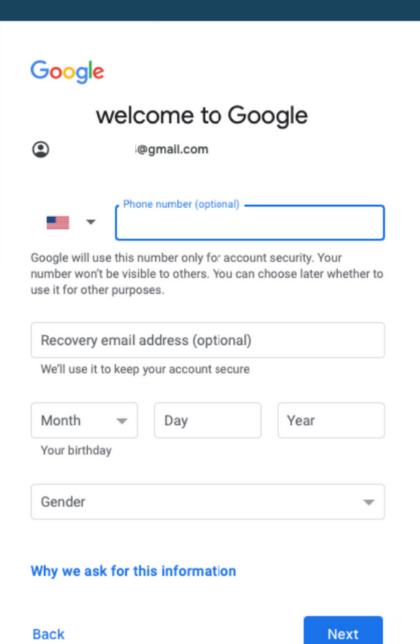
Google will sometimes allow you to use an existing email (ex: Yahoo, Outlook) to connect with your new Gmail.



PERSONAL INFORMATION

Enter a working phone number, if you have one (you'll need to verify your account).

Add a recovery email (in case you ever get locked out your account).



ENTER BUSINESS INFO

Enter the full name of your business.

When customers search Google, having your full company name will get them closer to finding your business.

Get your business discovered on Google Search, Maps and more

Enter a few business details to get started

Business name*

Lanaya's Good Eats

Continue

BUSINESS CATEGORY

Be as specific as possible. When customers search for a service or topic, if categorized correctly, the more likely your business will appear.

Google allows you to add more categories after setup.

Enter a business category

Help customers discover your business by industry by adding a business category

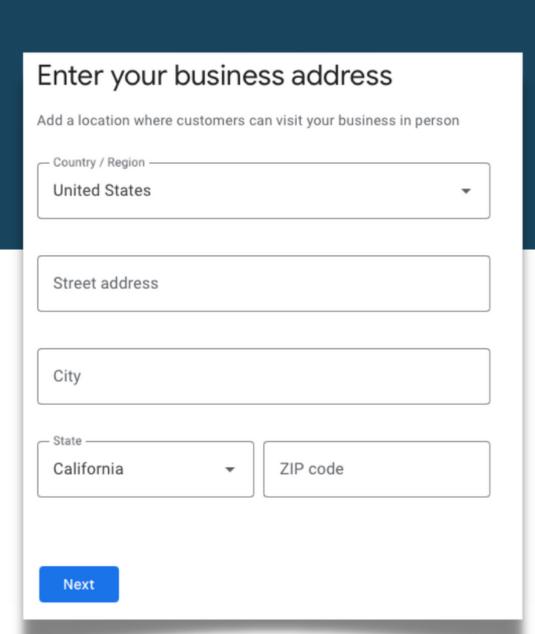
Business category*

You can change and add more later

Next

BUSINESS ADDRESS

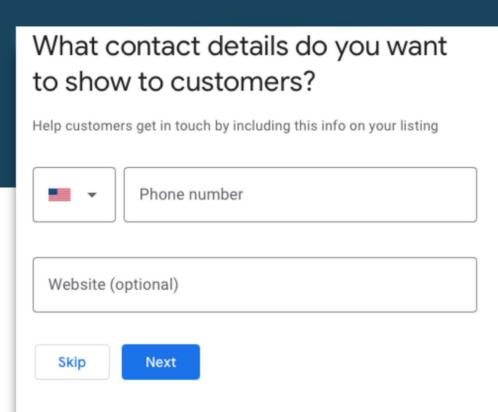
Your business address will be displayed on Google for the public. This is only for businesses with a location where customers can visit in-person.



CONTACT INFORMATION

It's advised to add a phone number to your profile. Customers can easily get in touch and inquire about your services.

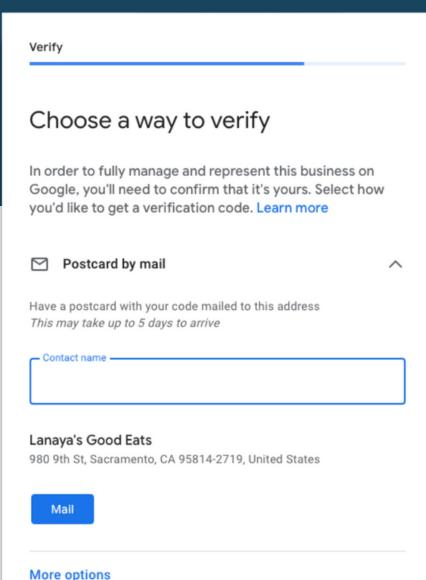
If you have a website, include the link to your homepage. This will help customers discover more of your products.



VERIFICATION

Even though you've entered all the important information about your business, you still have to be verified by Google.

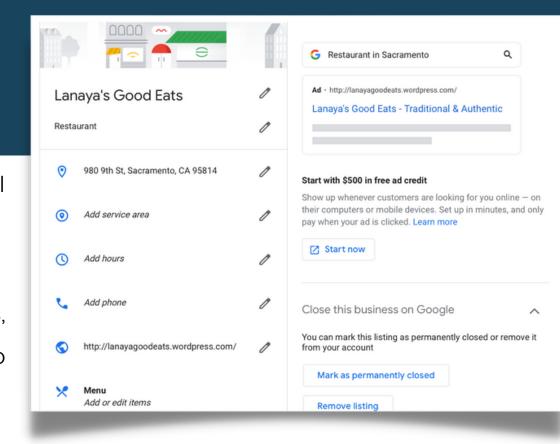
Most business owners will receive a postcard by mail, but others may get the opportunity to schedule a video call with a Google representative.



BUSINESS TOOLS

While waiting to be verified, you can still complete your business profile.

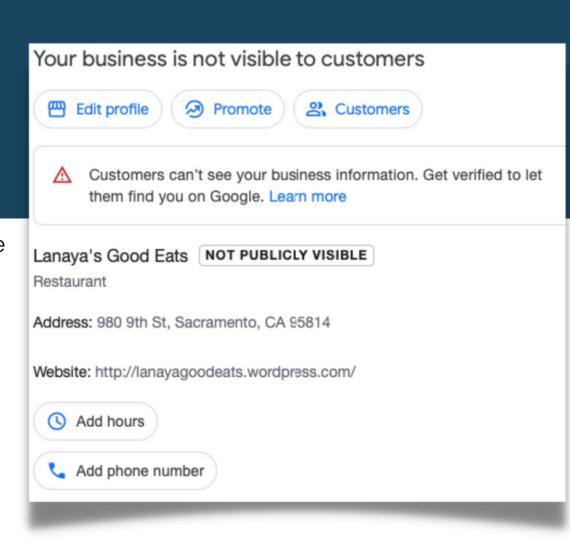
Enter your business hours, menu items, photos of your location, and connect to food delivery services.



WAITING ON VERIFICATION

While waiting for verification, your Google business profile will not pop up during a search.

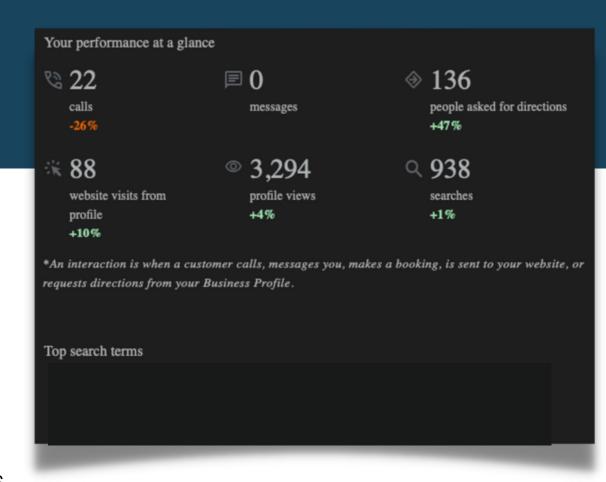
If you do not receive your postcard by 5 days, contact Google Support.



REPORTS

Once you're all set up, you'll be able to receive reports about:

Profile views
Number of calls
Messages
Directions to your business
Website visits from profile
Searches
Keywords used to find your business



STILL HAVE QUESTIONS?

Reach out to Google Business Support:

https://bit.ly/3TOwals

Watch video tutorial on creating Google

Business Profiles:

https://bit.ly/3BkssFz

